

Birthday Survey

Thank you for holding your Birthday Party at the Pettit National Ice Center. We would appreciate your feed-back on your party experience. This survey will only take 2-3 minutes to complete, but your results will be a huge help to us! We use them to evaluate the Pettit Package and how it meets the needs of you, the customer. You can return this survey to us via fax (414.266.0122), email (pnice@thepettit.com), or mail 500 S 84th Street, Milwaukee, WI 53214.

Thank you for your assistance!

Last Name

Date of Party

1. On a scale from 1 - 5 (1 being very dissatisfied and 5 being very satisfied) How would you rate the food at your birthday party?

- Very Satisfactory
- Satisfactory
- Neutral
- Un-Satisfactory
- Very Un-Satisfactory

2. On a scale from 1 - 5 (1 being very un-satisfactory and 5 being very satisfactory) How would you rate the price/value of the birthday party package?

- Very Satisfactory
- Satisfactory
- Neutral
- Un-Satisfactory
- Very Un-Satisfactory

3. On a scale of 1-5 (1 being very un-satisfactory and 5 being very satisfactory) How would you rate the skating portion of your birthday party?

- Very Satisfactory
- Satisfactory
- Neutral
- Un-Satisfactory
- Very Un-Satisfactory

4. On a scale of 1-5 (1 being needs huge improvements and 5 being Great!) How would you rate the Birthday area?

- Great!
- Good
- Average
- Needs Improvement
- Needs Huge Improvement

5. On a scale of 1-5 (1 being very poor and 5 being Great!) How would you rate the facility (and it's cleanliness) as a whole?

- Great!
- Good
- Average
- Poor
- Very Poor

6. What did your children like MOST about the party? What did they like the LEAST about the party?

7. Please leave all additional comments, suggestions, or ideas to improve a Birthday Party at the Pettit National Ice Center here
